



MSC servicing the **utility market**



over **500,000**
maintenance, repair, and
facility items in stock and ready to ship!

800.645.7270

MONDAY-FRIDAY 7AM-11PM, ET SATURDAY 9AM-4PM, ET

mscdirect.com

GSA Contract **GS-06F-0010N**

MSC[®]
Industrial Supply Co.

local sales force support
same day shipping guarantee*

*See the Big Book® Page XIII for Details

real-time inventory log on to mscdirect.com

the **MSC** advantage

the company

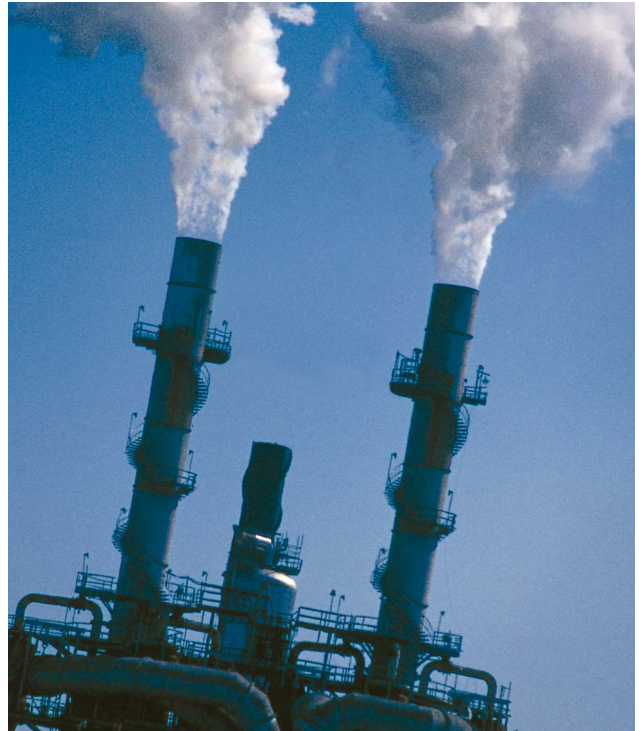
MSC Industrial Supply is a \$1.5+ billion nationwide distributor specializing in delivering MRO and metalworking supplies to the industrial and commercial industry segments. MSC was founded in 1941, and for more than 65 years has been the most dependable and responsive team in the business. MSC has been a publicly traded company for over 10 years and is listed under the NYSE, ticker symbol "MSM."

MSC consistently provides its customers with **the best** in **quality, value** and **service**. An integral part of MSC's Mission Statement, and single focus of every associate, is "To be the best industrial distributor in the world."

MSC servicing the utility market

MSC Services:

- Power Generation
- Transmission & Distribution
- Fleet Maintenance



Whether your business is in power generation or transmission and distribution, MSC has the right products and solutions you need to keep your facilities up and running. We understand that in the utility business time is everything. When you look beyond MSC's massive product offering and robust logistic system that provides a "Same Day Shipping Guarantee,*" you will find that MSC is the go-to company for a host of value-added solutions. We have the tools and flexibility to create a unique program that fits your specific needs. Solutions can range from simple process improvement programs like level 3 detail billing for your P-card program (utilized to simplify the reconciliation process) to integrating one of MSC's electronic procurement solutions like mscdirect.com to your E-procurement provider.

What are solutions without the people to support them? That's why MSC has over 90 local branches spread across the United States to support you. The staff at the branches have the capabilities to work with your local sites to support their specific requirements, including the identification of MRO needs for any upcoming outages. The local MSC staff can work directly with departments within your facility, such as Planning, Maintenance, Environmental Health and Safety, Plant Management, Central Stores, or any department where our products and services can provide value. We know that our people make all the difference.



the MSC difference

99+% Fill Rate:

We carry it so you don't have to.

Same Day Shipping Guarantee!*

Call today and it's on its way!

Good-Better-Best Product Offering:

Quality products to give you greater choices

The Big Book®: World's largest Industrial Supply Catalog at nearly 5,000 pages—The Encyclopedia of Industrial Supplies

mscdirect.com—the ultimate power tool!:

It's your direct link to an ever-expanding warehouse of 500,000+ MRO and Metalworking items. MSC's "Big Book" is now online for fast, easy and flexible attribute searching. We've put our entire product offering right at your fingertips.

Flexible Ordering Options: All you need is your account number and you can place an order with MSC today!

Four convenient ways to order:

- Call 1.800.645.7270 (7am-11pm EST)
- Online at mscdirect.com (24 hrs.)
- Fax at 1.800.255.5067 (24 hrs.)
- GSA Advantage at www.gsa.gov

Extensive Product Database: Access to over one million items, "excellent sourcing capabilities." Thousands of competitor and manufacturer cross references are easily accessible through mscdirect.com.

Material Safety Data Sheets: MSDSs are available at mscdirect.com. Now, getting the product information you need is even easier. Just click on the MSDS link on the Item Detail page!

Billing Options:

- American Express, Visa, MasterCard & Discover level 3 reporting capability
- EDI Invoicing
- Periodic Billing
- Consolidated Invoicing
- Government IMPAC (Smart Pay) Card

4 Giant, Fully Stocked Customer Fulfillment Centers:

We're closer to serve you better from coast to coast.

In-House Quality Assurance: If a product doesn't do what it's supposed to do, that's bad news for both of us. So we maintain a full Quality Assurance Department to inspect the tools, supplies and machinery we sell—before we sell them.

Technical Support: Our knowledgeable and skilled professionals are eager to assist you in your search for solutions. CMTSE certified machine tools sales engineers are also part of the MSC team.

Local Sales Team Support: Call your local branch for personalized sales support backed by 2,200 manufacturers. See back cover for a listing of MSC branches nearest you.

National Account Program: Customers with over a \$1 million spend in industrial supplies may qualify for the MSC National Account Program. For more details, please see our web site at mscdirect.com (click Solutions, then click National Accounts) or call our National Account Hotline at 1-877-281-3803.

Non-Catalog Items Support: Don't see what you need in our catalog? Call 1-800-645-7270 or your local MSC branch**! MSC has a robust database to assist in locating and ordering thousands of additional products not listed in the MSC Big Book.

Let MSC customize a program for you to save time and money!

procurement solutions

CMI and VMI are inventory replenishment programs designed to reduce your inventory levels and stockouts while increasing productivity. Our state-of-the-art website, mscdirect.com, gives you real-time inventory, live pricing, e-mail confirmation, reporting capabilities, and much more! E-procurement integrated solutions provide rapid supplier enablement with MSC, ensuring you get the most out of your e-procurement investment.

procurement solutions

mscdirect.com
search • order • track

CMI
Customer Managed Inventory

VMI
Vendor Managed Inventory

e-procurement providers

mro software™

PERFECT COMMERCE

ARIBA®

INFOR™

SAP

ORACLE®

FOR THE MSC INDUSTRIAL SUPPLY BRANCH NEAREST YOU...

ALABAMA

Birmingham, AL
119 39th St. No.
Birmingham, AL 35222
205-591-9565
Fax: 205-591-9669

Madison, AL
114 Celtic Rd.
Madison, AL 35758
256-772-0601
Fax: 256-772-8385

Mobile, AL
1201 Montlmar Dr.
Suite 675
Mobile, AL 36609
251-342-5030
Fax: 251-342-3004

ARIZONA

Phoenix, AZ
230 West Baseline Rd.
Suite 101B
Tempe, AZ 85283
480-755-0415
Fax: 480-755-4209

ARKANSAS

Little Rock, AR
8120 Scott Hamilton Dr.
Suite B1
Little Rock, AR 72209
501-569-9191
Fax: 501-569-9922

CALIFORNIA

Fresno, CA
4589 N. Marty Ave.
Suite 103
Fresno, CA 93722
559-270-4296
Fax: 559-226-0583

Hayward, CA
3848 Bay Center Place
Hayward, CA 94545
510-785-9100
Fax: 510-785-9110

Los Angeles, CA
11450 Markon Drive
Suite A
Garden Grove, CA 92841
714-379-6556
Fax: 714-379-6694

San Diego, CA
5715 Kearny Villa Rd.
Suite 119
San Diego, CA 92123
858-505-8608
Fax: 858-505-0214

COLORADO

Denver, CO
6100 Stapleton Dr. South
Suite A
Denver, CO 80216
303-935-2022
Fax: 303-937-1228

CONNECTICUT

Middletown, CT
362 Industrial Park Rd.
Middletown, CT 06457
860-632-6001
Fax: 860-632-6011

Milford, CT
130 Old Gate La.
Milford, CT 06460
203-877-0065
Fax: 203-877-9327

DELAWARE

New Castle, DE
19 E. Commons Blvd.
New Castle, DE 19720
302-322-5441
Fax: 302-328-7024

FLORIDA

Jacksonville, FL
8940 Western Way
Suite 13
Jacksonville, FL 32256
904-519-6002
Fax: 904-519-9003

Miami, FL

2810 N.W. 79th Ave.
Miami, FL 33122
305-406-2556
Fax: 305-477-6123

Orlando, FL

8249 Parkline Blvd.
Suite 300
Orlando, FL 32809
407-851-8089
Fax: 407-855-3676

Pompano Beach, FL

1800 N. Powerline Rd.
Pompano Beach, FL
33069
954-969-9250
Fax: 954-969-9452

Tampa, FL

2186 Drew St.
Clearwater, FL 33765
727-442-4131
Fax: 727-441-9214

GEORGIA

Atlanta, GA
6700 Discovery Blvd.
Mableton, GA 30126
800-645-7270
770-732-8650
Fax: 800-255-5067

Atlanta, GA Store

6700 Discovery Blvd.
Mableton, GA 30126
770-739-2119
Fax: 770-732-1609

Augusta, GA

1530 I-A Crescent Ct.
Augusta, GA 30909
706-738-3900
Fax: 706-738-6866

Norcross, GA

4025 Pleasantdale Rd.
Suite 565
Atlanta, GA 30340
770-248-9944
Fax: 770-248-9212

ILLINOIS

Chicago, IL
945 Edgewood Dr.
Suite E
Wood Dale, IL 60191
630-787-9904
Fax: 630-787-1250

Rockford, IL

9934 N. Alpine Rd.
Suite 100
Machesney Park, IL 61115
815-877-5779
Fax: 815-877-7675

Tinley Park, IL

6804 W. 183 St.
Tinley Park, IL 60477
708-633-7881
Fax: 708-633-7955

INDIANA

Elkhart, IN
28551 Laura Ct.
Elkhart, IN 46517
800-645-7270
574-294-8787
Fax: 800-255-5067

Elkhart, IN Store

28551 Laura Ct.
Elkhart, IN 46517
574-295-5708
Fax: 574-295-5809

Fort Wayne, IN

343 Airport N.
Office Park
Fort Wayne, IN 46825
260-484-3906
Fax: 260-490-3079

Indianapolis, IN

3880 Pendleton Way
Suite 800
Indianapolis, IN 46226
317-541-3764
Fax: 317-541-0149

IOWA

Des Moines, IA
3048 104th St.
Urbandale, IA 50322
515-334-0707
Fax: 515-334-0808

KANSAS

Kansas City, KS
13252 W. 98 St. Bldg. 8
Lenexa, KS 66215
913-438-6300
Fax: 913-438-6309

KENTUCKY

Louisville, KY
11003 Bluegrass Pkwy.
Suite 560
Louisville, KY 40299
502-261-9823
Fax: 502-261-9727

LOUISIANA

New Orleans, LA
1532 Kuebel St.
Suite C
Harahan, LA 70123
504-733-4744
Fax: 504-733-2075

Shreveport, LA

1617 N. Market St.
Shreveport, LA 71107
318-222-4800
Fax: 318-222-4882

MAINE

Portland, ME
60 Gray Rd., Suite 20
Portland North
Business Park
Falmouth, ME 04105
207-797-9212
Fax: 207-797-9230

MARYLAND

Baltimore, MD
3051 Washington Blvd.,
Bldg. A
Baltimore, MD 21230
410-644-1313
Fax: 410-368-3888

MASSACHUSETTS

Springfield, MA
630 Silver St., Suite 5A
Agawam, MA 01001
413-786-9100
Fax: 413-786-7970

Burlington, MA

20 Blanchard Rd., Suite 9
Burlington, MA 01803
781-272-4884
Fax: 781-272-8551

Worcester, MA

641 West Boylston St.
Worcester, MA 01606
508-797-3131
Fax: 508-797-5656

MICHIGAN

Detroit, MI
36082 Industrial Rd.
Livonia, MI 48150
734-953-8864
Fax: 734-953-0774

Grand Rapids, MI

3718 Buchanan SW, Ste. A
Grand Rapids, MI 49548
616-245-6812
Fax: 616-245-8067

Kalamazoo, MI

5900 Portage Rd.
Suite B
Portage, MI 49002
269-553-0680
Fax: 269-553-0600

MINNESOTA

Minneapolis, MN
7672 Golden Triangle Dr.
Eden Prairie, MN 55344
952-995-0102
Fax: 952-995-0876

MISSISSIPPI

Columbus, MS
125 Hemlock
Columbus, MS 39702
662-328-0971
Fax: 662-328-0993

Jackson, MS

127 Richardson Dr.
Jackson, MS 39209
601-922-2212
Fax: 601-922-8945

Meridian, MS

235 69th Ave.
Meridian, MS 39301
601-483-2246
Fax: 601-483-6307

Tupelo, MS

Tupelo-Lee Industrial Park
PO. Box 1470
Verona, MS 38879
662-566-1125
Fax: 662-566-2154

MISSOURI

St. Louis, MO
11-C Worthington
Access Dr.
Maryland Hts., MO 63043
314-205-0266
Fax: 314-205-2234

NEBRASKA

Omaha, NE
7010 South 108th Street
La Vista, NE 68128
402-331-5540
Fax: 402-331-0783

NEVADA

Reno, NV
2300 E. Newlands Dr.
Fernley, NV 89408
800-645-7270
775-788-7135
Fax: 775-788-7344

NEW HAMPSHIRE

Manchester, NH
1 Perimeter Rd.
Manchester, NH 03103
603-666-4045
Fax: 603-666-4841

NEW JERSEY

Edison, NJ
105 Newfield Avenue
Edison, NJ 08837
732-512-9555
Fax: 732-512-9595

NEW YORK

Buffalo, NY
405 N. French Rd.
Suite 118
Amherst, NY 14228
716-564-2457
Fax: 716-564-2464

Long Island, NY

75 Maxess Rd.
Melville, NY 11747-3151
631-586-5600
Fax: 631-586-5606

Melville, NY

75 Maxess Rd.
Melville, NY 11747-3151
516-812-2000
Fax: 800-255-5067

Rochester, NY

52 Marway Circle, Ste. 3
Rochester, NY 14624
585-426-5550
Fax: 585-426-4116

NORTH CAROLINA

Asheville, NC
204 Elk Park Dr.
Asheville, NC 28804
828-232-0448
Fax: 828-232-0011

Charlotte, NC

3410 St. Vardell Ln.
Suite A
Charlotte, NC 28217
704-521-8400
Fax: 704-521-8414

Greensboro, NC

8203H Piedmont
Triad Pkwy.
Greensboro, NC 27409
336-664-1040
Fax: 336-664-0039

Raleigh, NC

2660-1 Yonkers Rd.
Raleigh, NC 27604
919-755-9802
Fax: 919-755-0689

OHIO

Canton, OH
1515 Portage St. NW
N. Canton, OH 44720
330-966-9050
Fax: 330-966-8177

Cincinnati, OH

11500 Century Blvd.
Cincinnati, OH 45246
513-671-2738
Fax: 513-671-2763

Cleveland, OH

9177 Dutton Drive
Twinsburg, OH 44087
330-405-3200
Fax: 330-405-3263

Columbus, OH

819 Busch Ct.
Columbus, OH 43229
614-785-9198
Fax: 614-785-9517

Dayton, OH

4738 Payne Ave.
Dayton, OH 45414
937-274-3750
Fax: 937-274-3775

Tiffin, OH

Southland Park
County Rd. 54
Tiffin, OH 44883
419-447-0414
Fax: 419-447-0954

Toledo, OH

380 W. Dussel Dr.
PO Box 1146
Maumee, OH 43537
419-891-0561
Fax: 419-891-1188

OKLAHOMA

Oklahoma City, OK

304 N. Meridian, Suite 5
Oklahoma City, OK 73107
405-946-9090
Fax: 405-946-9114

Tulsa, OK

12211 East 52nd St.
Suite 305-306
Tulsa, OK 74146
918-712-4340
Fax: 918-712-4347

OREGON

Portland, OR

12207 N.E. Marx St.
Bldg. 7
Portland, OR 97230
510-785-9100
Fax: 510-785-9110

PENNSYLVANIA

Erie, PA

2730 W. 21st St., Suite A
Erie, PA 16506
814-833-8006
Fax: 814-833-7411

Harrisburg, PA

100 MSC Dr.
Jonestown, PA 17038
800-645-7270
717-865-5888
Fax: 717-861-5810

Harrisburg, PA Store

100 MSC Dr.
Jonestown, PA 17038
717-861-5830
Fax: 717-861-5829

Pittsburgh, PA

20 Parkway View Dr.
Pittsburgh, PA 15205
412-494-4770
Fax: 412-494-4780

Warminster, PA

9 Bonair Dr.
Warminster, PA 18974
215-956-9650
Fax: 215-956-9654

York, PA

2135 Industrial Hwy.
York, PA 17402
717-755-1500
Fax: 717-757-0665

RHODE ISLAND

Pawtucket, RI

420 Central Ave.
Pawtucket, RI 02861
401-725-4340
Fax: 401-725-4413

SOUTH CAROLINA

Greenville, SC

34 Boland Ct.
Greenville, SC 29615
864-281-9330
Fax: 864-627-7922

TENNESSEE

Chattanooga, TN

4295 Cromwell Rd.
Suite 307
Chattanooga, TN 37421
423-893-7131
Fax: 423-893-7303

Kingsport, TN

119 Regional Park Dr.
Kingsport, TN 37660
423-349-4410
Fax: 423-349-4525

Knoxville, TN

9827 Cogdill Rd.
Suite 3
Knoxville, TN 37932
865-777-9840
Fax: 865-777-9847

Memphis, TN

4143 Senator St., Bldg. C
Memphis, TN 38118
901-565-9880
Fax: 901-565-0966

Nashville, TN

501 Ligon Dr.
Nashville, TN 37204
615-242-3825
Fax: 615-242-7026

Paris, TN

12211 Hwy. 641 South
Paris, TN 38242
731-642-7847
Fax: 731-642-5816

TEXAS

Dallas, TX

9225 King James Dr.
Dallas, TX 75247
214-638-0900
Fax: 214-638-1621

El Paso, TX

10737 Gateway West
Suite 102
El Paso, TX 79935
915-629-8233
Fax: 915-629-8235

Fort Worth, TX

2641 Gravel Dr.
Bldg. 2
Ft. Worth, TX 76118
817-590-2637
Fax: 817-590-0296

Harlingen, TX