



## BETTER MRO

# White Paper: Tackling the Top 5 Operating Challenges in Industrial Metal Cutting

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The following paper identifies the top five operational challenges managers face in a metalcutting environment, the impact they can have on the bottom line, and best-practice approaches for achieving operational excellence.

## CHALLENGE #1: PROCESS AND WORKFLOW BOTTLENECKS

In a high-production operation, there is no time for bottlenecks. From creating a paper trail to instilling a proactive maintenance program, this section arms managers with hands-on solutions that reduce downtime and, in turn, increase productivity.

## CHALLENGE #2: RESOURCE ALLOCATION AND EFFICIENCY

Proper allocation of resources is critical in today's unpredictable marketplace. This section discusses ways to identify areas that need improvement, as well as some high-tech solutions that offer a high return on investment.

## CHALLENGE #3: TRAINING AND MAINTAINING TALENT

A company is only as good as its employees. This section talks about the growing need for today's managers to invest in their workforce, especially as the industry faces a shortage in skilled production workers.

#### CHALLENGE #4: CUSTOMER SERVICE AND DELIVERY

Customer service is about more than delivering orders on time. This section talks about the challenge of balancing quality and speed and best-in-class methods for achieving both.

#### CHALLENGE #5: MANAGING COST

Today's competitive market requires managers to approach cost strategically. This section highlights the importance of making cost decisions that provide long-term benefits.

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